



MONDAY NOVEMBER 8, 2010

CUSTOMER SERVICE/TRANSPARENCY/ PERFORMANCE/ACCOUNTABILITY COMMITTEE

AGENDA

- 3:00 PM **Call to Order & Welcome**
Heather Cox, Committee Chair
- 3:10 PM **Presentation - E-Notary and Digital Signatures**
Dennis Reynolds, Technical Consultants International
- 3:30 PM **Update – Secretary of the Commonwealth Electronic Form Submissions**
Jennifer Aulgur, Director of Appointments
Chris Frink, Lobbyist Specialist
- 3:40 PM **Discussion and Recommendations – Committee Identified Ideas**
- 4:45 PM **Public Comment**
- 5:00 PM **Adjournment**